

مركز جونز هوبكنز  
أرامكو الطبي  
Johns Hopkins  
Aramco Healthcare

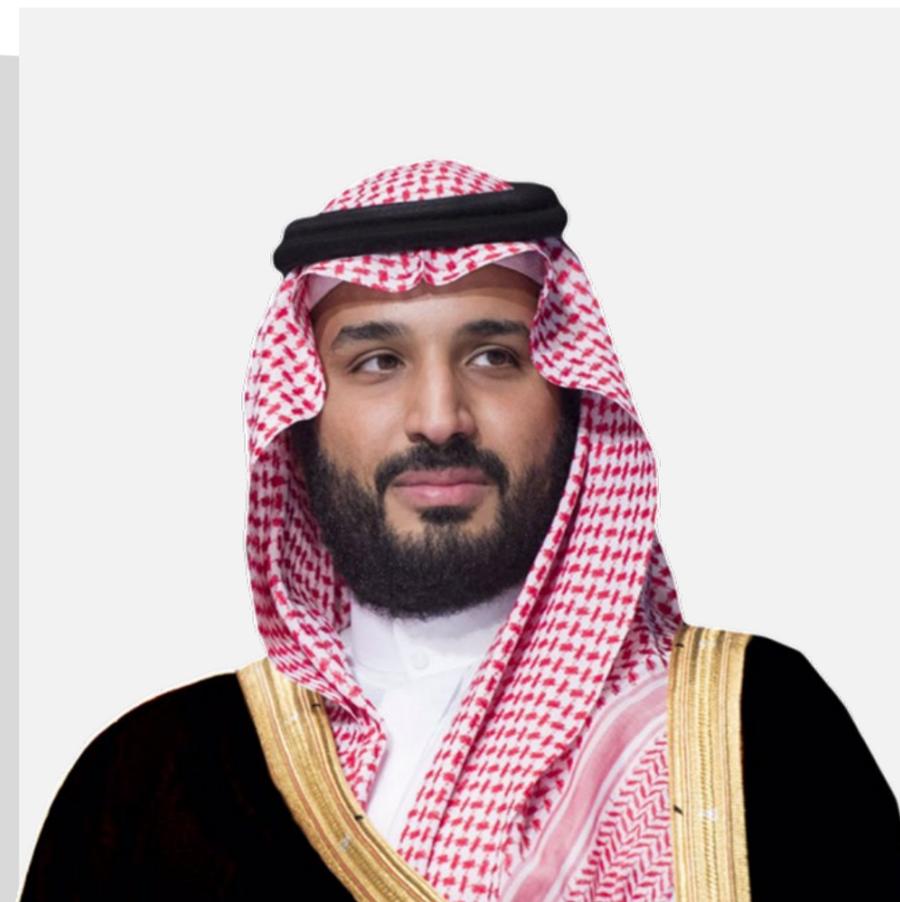
# QUARTERLY PERFORMANCE REPORT

Q4 - 2024



**King Salman bin Abdulaziz Al Saud**

Custodian of the Two Holy Mosques, The King of the Kingdom of Saudi Arabia



**His Royal Highness Prince Mohammad bin Salman bin Abdulaziz Al Saud**

Crown Prince and Prime Minister of Saudi Arabia



### In-patients

1,370

Target: 1,231 Discharges



### Emergency

9,454

Target: 6,665 Visits



### Primary Care

34,637

Target: 24,826 Visits



### Specialist Clinics

33,481

Target: 26,046 Visits



### Dental Services

6,398

Target: 5,595 Visits

# Activities



## Cardiac Cath Lab

Target: 178 Procedures

# 246

## Endoscopy Room

Target: 380 Procedures

# 490

## OR Room

Target: 720 procedure

# 956

# Efficiency

Dhahran Surgery Department

7



Target  
13

Dhahran Cardiology Department

6



Target  
10.5

Dhahran Medicine Department

7



Target  
13

Dhahran Anesthesiology and critical Department

15



Target  
17.0

Dhahran Women and Child Department

13



Target  
17

Hasa Specialty Clinics

6



Target  
11



Number of days to the first available appointment in the Specialty Care



91.36%

**Overall**  
Outpatient Satisfaction

Target: 89.88%

89.46%

**Overall**  
Inpatient Satisfaction

Target: 88.18%

90.98%

**Overall**  
Dental Satisfaction

Target: 88.62%

# Patient Experience

All data are provided by a third party: Press Ganey

0.35% 

Target: 0.78%

**SSI\***

Surgical Site Infection rate

\*Data for each month is measured with a 4 month lag

NHSN\* Benchmark: 0.75/100  
National Health Safety Network

0.00/1000   
Device days

Target: 1.40 / 1000 device-days

**CLABSI\*\***

Central Line-associated Bloodstream Infection

\*\*Data for each month is measured with a 1 month lag

NHSN Benchmark: 1/1000 device-days  
GCC Benchmark: 4.1/1000 device-days

0.00% 

Target: 2.67%

**Hospital Acquired Pressure Ulcer\*\*\***

\*\*\*Data is measured Quarterly

# Quality of Care

