

مركز جونز هوبكنز
أرامكو الطبي
Johns Hopkins
Aramco Healthcare

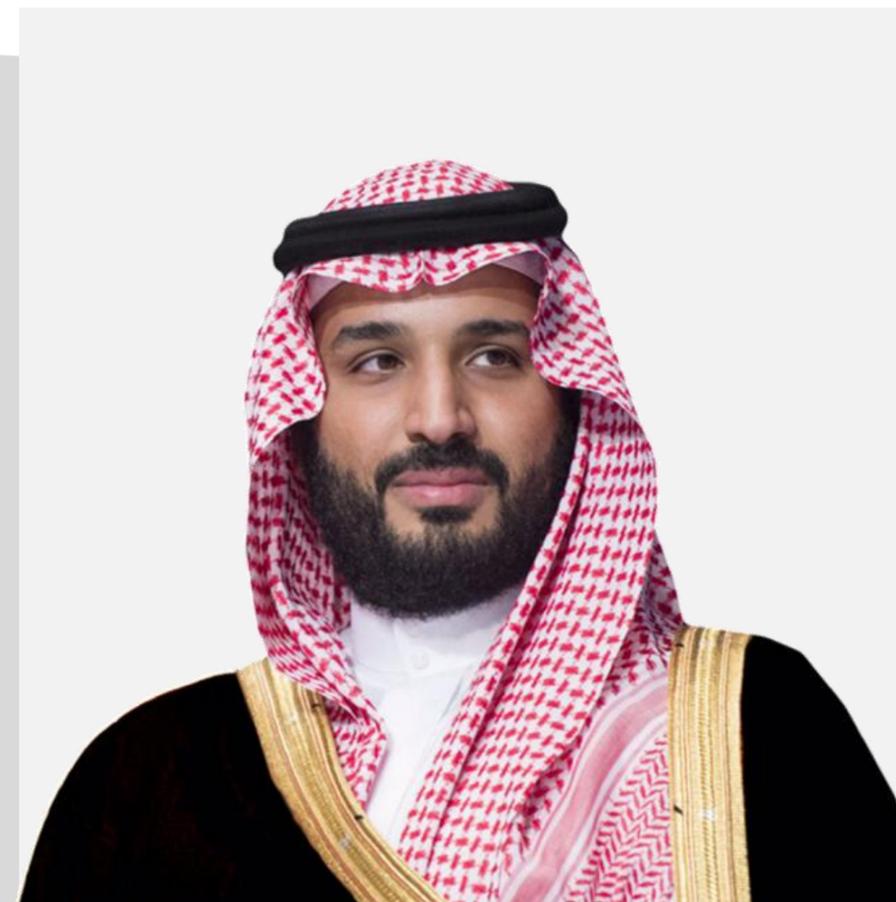
QUARTERLY PERFORMANCE REPORT

Q3 - 2024



King Salman bin Abdulaziz Al Saud

Custodian of the Two Holy Mosques, The King of the Kingdom of Saudi Arabia



His Royal Highness Prince Mohammad bin Salman bin Abdulaziz Al Saud

Crown Prince and Prime Minister of Saudi Arabia



In-patients

1,261

Target: 1,231 Discharges



Emergency

7,695

Target: 6,665 Visits



Primary Care

Target: 24,826 Visits

31,733



Specialist Clinics

Target: 26,046 Visits

30,658



Dental Services

Target: 5,595 Visits

6,668

Activities



Cardiac Cath Lab

Target: 178 Procedures 

210

Endoscopy Room

Target: 380 Procedures 

455

OR Room

Target: 720 procedure 

777

Efficiency

Dhahran Surgery Department

7



Target
13

Dhahran Cardiology Department

6



Target
10.5

Dhahran Medicine Department

9



Target
13

Dhahran Anesthesiology and critical Department

14



Target
17.0

Dhahran Women and Child Department

12



Target
17

Hasa Specialty Clinics

6



Target
11



Number of days to the first available appointment in the Specialty Care



91.55%

Overall
Outpatient Satisfaction

Target: 89.88%

88.25%

Overall
Inpatient Satisfaction

Target: 88.18%

89.24%

Overall
Dental Satisfaction

Target: 88.62%

Patient Experience

All data are provided by a third party: Press Ganey

0.00 * %

Target: 0.78%

SSI**

Surgical Site Infection rate

**Data for each month is measured with a 4 month lag

The number presented is from the second quarter *

NHSN* Benchmark: 0.75/100

National Health Safety Network

0.79/1000 ✓

Device days

Target: 1.40 / 1000 device-days

CLABSI**

Central Line-associated Bloodstream Infection

**Data for each month is measured with a 1 month lag

NHSN Benchmark: 1/1000 device-days

GCC Benchmark: 4.1/1000 device-days

0.00% ✓

Target: 2.67%

Hospital Acquired Pressure Ulcer

**Data is measured Quarterly

Quality of Care

