

مركز جونز هوبكنز
أرامكو الطبي
Johns Hopkins
Aramco Healthcare

QUARTERLY
PERFORMANCE
REPORT

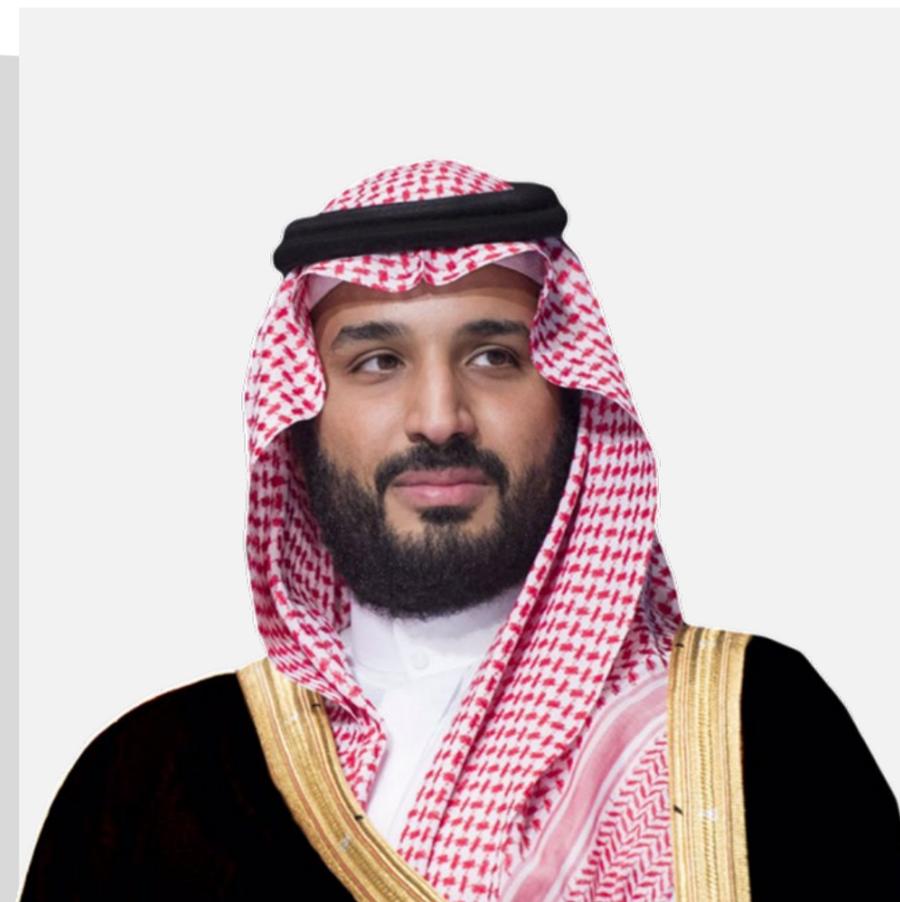
Q2 - 2024





King Salman bin Abdulaziz Al Saud

Custodian of the Two Holy Mosques, The King of the Kingdom of Saudi Arabia



His Royal Highness Prince Mohammad bin Salman bin Abdulaziz Al Saud

Crown Prince and Prime Minister of Saudi Arabia



In-patients

1,212

Target: 1,231 Discharges



Emergency

7,076

Target: 6,665 Visits



Primary Care

29,650

Target: 24,826 Visits



Specialist Clinics

28,515

Target: 26,046 Visits



Dental Services

5,480

Target: 5,595 Visits

Activities



Cardiac Cath Lab

Target: 178 Procedures 

179

Endoscopy Room

Target: 380 Procedures 

450

OR Room

Target: 720 procedure 

690

Efficiency

Dhahran Surgery Department

7



Target
13

Dhahran Cardiology Department

7



Target
10.5

Dhahran Medicine Department

7



Target
13

Dhahran Anesthesiology and critical Department

16



Target
17.0

Dhahran Women and Child Department

8



Target
17

Hasa Specialty Clinics

6



Target
11



Number of days to the first available appointment in the Specialty Care



91.19%

Overall
Outpatient Satisfaction

Target: 89.88%

88.67%

Overall
Inpatient Satisfaction

Target: 88.18%

89.88%

Overall
Dental Satisfaction

Target: 88.62%

Patient
Experience

All data are provided by a third party: Press Ganey

0.00% 

Target: 0.78%

SSI*

Surgical Site Infection rate

*Data for each month is measured with a 4 month lag

NHSN* Benchmark: 0.75/100
National Health Safety Network

1.03/1000 
Device days

Target: 1.40 / 1000 device-days

CLABSI **

Central Line-associated Bloodstream Infection

**Data for each month is measured with a 1 month lag

NHSN Benchmark: 1/1000 device-days
GCC Benchmark: 4.1/1000 device-days

0.51% 

Target: 2.67%

Hospital Acquired Pressure Ulcer

**Data is measured Quarterly

Quality of Care

