

مركز جونز هوبكنز  
أرامكو الطبي  
Johns Hopkins  
Aramco Healthcare

# QUARTERLY PERFORMANCE REPORT

Q1 - 2025



**King Salman bin Abdulaziz Al Saud**

Custodian of the Two Holy Mosques, The King of the Kingdom of Saudi Arabia



**His Royal Highness Prince Mohammad bin Salman bin Abdulaziz Al Saud**

Crown Prince and Prime Minister of Saudi Arabia



### In-patients

1,291

Target: 1,250 Discharges



### Emergency

9,645

Target: 7,700 Visits



### Primary Care

31,645

Target: 28,000 Visits



### Specialist Clinics

29,474

Target: 27,000 Visits

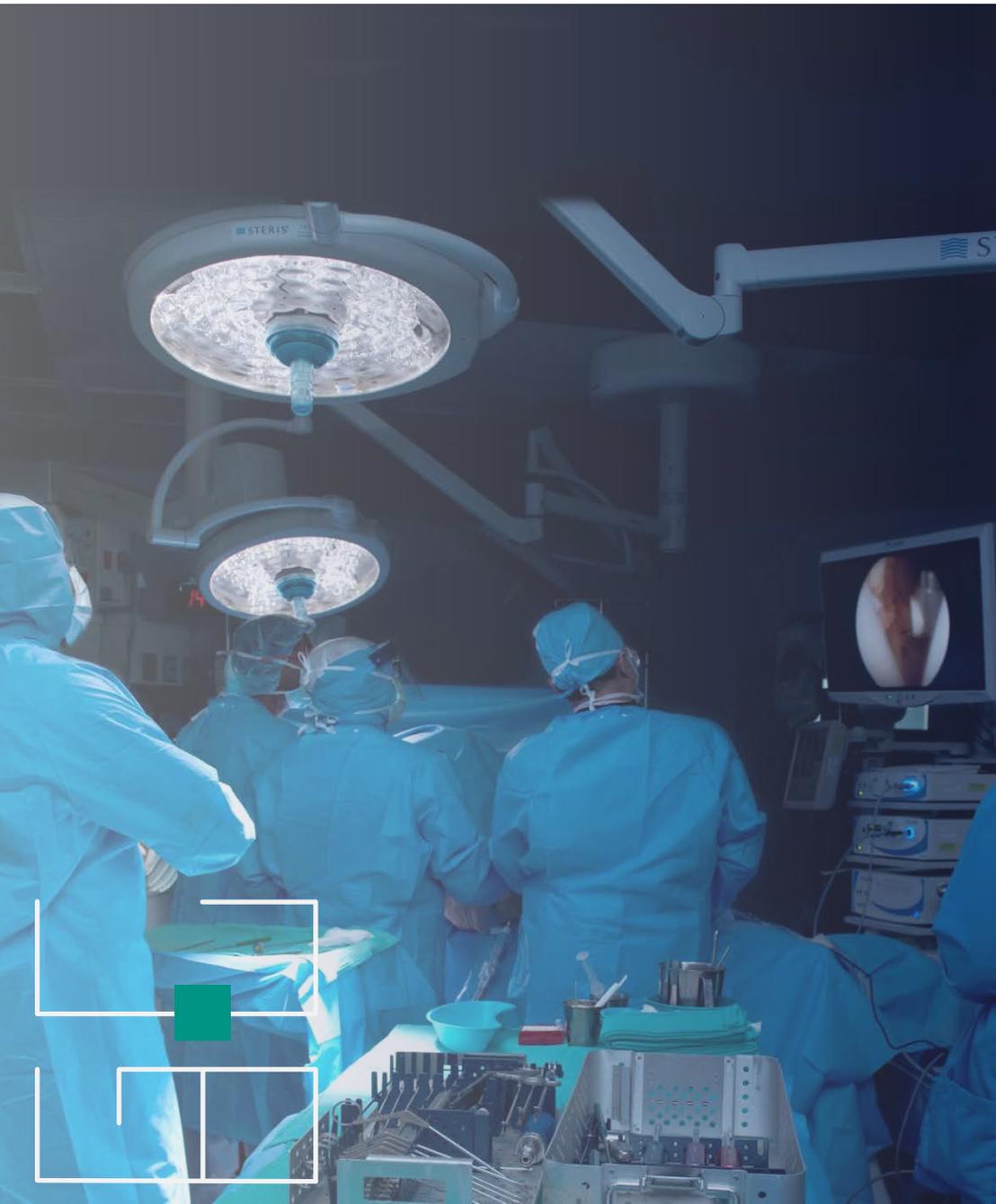


### Dental Services

6,629

Target: 5,999 Visits

# Activities



## Cardiac Cath Lab

Target: 205 Procedures



# 237

## Endoscopy Room

Target: 420 Procedures



# 455

## OR Room

Target: 750 procedure



# 798

# Efficiency

Dhahran Surgery Department

7

Target  
10

Dhahran Cardiology Department

5

Target  
10

Dhahran Medicine Department

5

Target  
10

Dhahran Anesthesiology and critical Department

10

Target  
13

Dhahran Women and Child Department

12

Target  
10

Dhahran Rehab Services

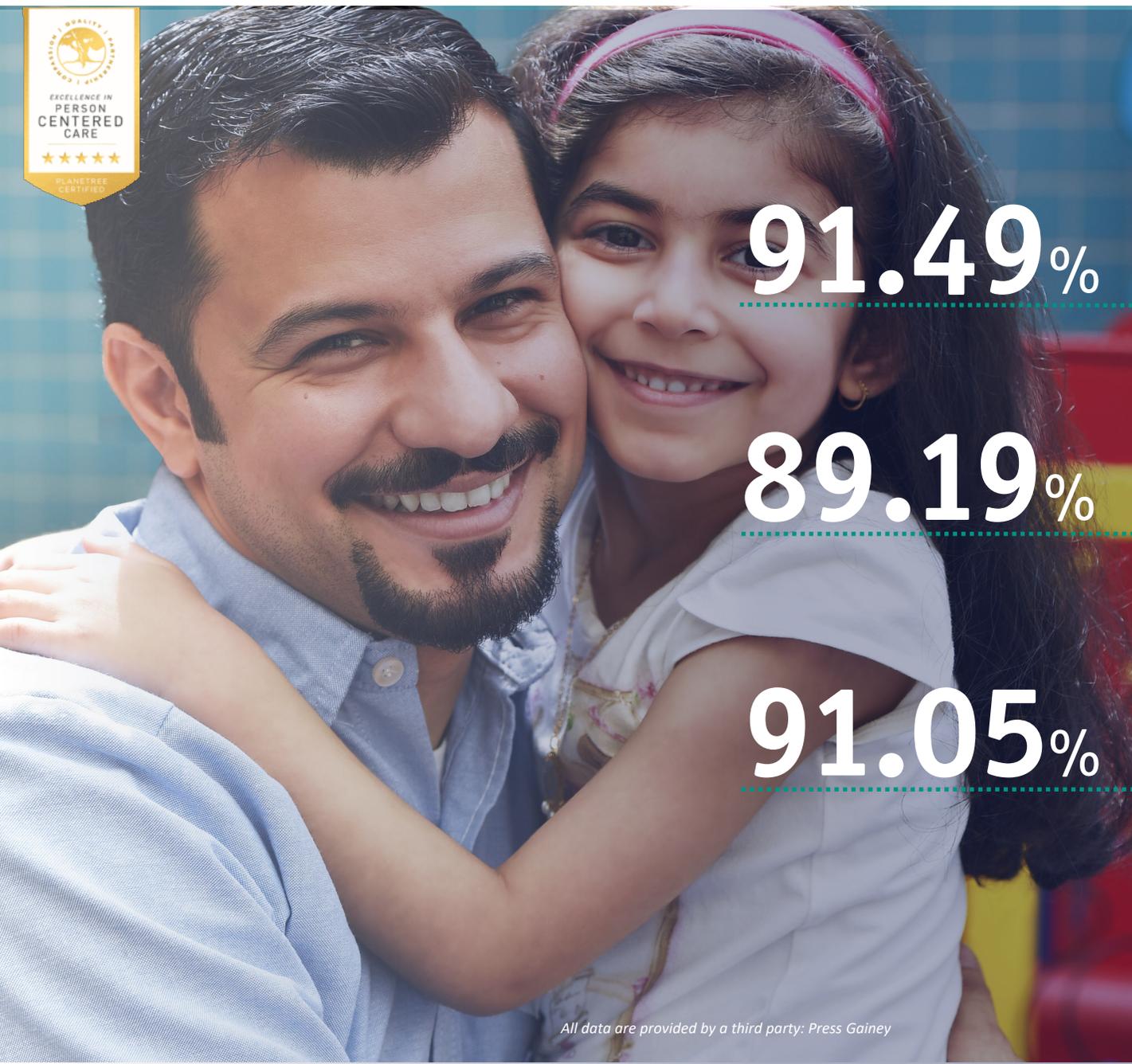
15

Target  
28

Hasa Specialty Clinics

5

Target  
10Number of days to the first available  
appointment in the Specialty Care



91.49%

**Overall**  
Outpatient Satisfaction 

Target: 91.80%

89.19%

**Overall**  
Inpatient Satisfaction 

Target: 89.00%

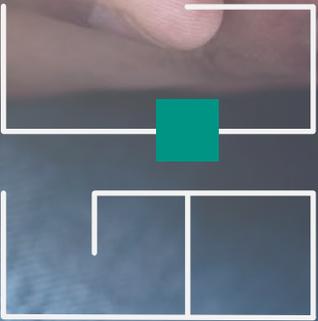
91.05%

**Overall**  
Dental Satisfaction 

Target: 90.00%

**Patient**  
Experience

All data are provided by a third party: Press Ganey



**0.39%** 

Target: 0.78%

**SSI\***

**Surgical Site Infection rate**

\*Data for each month is measured with a 4 month lag

NHSN\* Benchmark: 0.75/100  
National Health Safety Network

**3.69/1000** 

**Device days**

Target: 1.40 / 1000 device-days

**CLABSI\*\***

**Central Line-associated Bloodstream Infection**

\*\*Data for each month is measured with a 1 month lag

NHSN Benchmark: 1/1000 device-days  
GCC Benchmark: 4.1/1000 device-days

**0.49%** 

Target: 2.59%

**Hospital Acquired Pressure Ulcer\*\*\***

\*\*\*Data is measured Quarterly

# Quality of Care